# Sept. 2020

#### Reminders:

- o Our next Call is Oct. 15th, as usual we will send out the agenda and go-to-webinar link early that week. If you have agenda topics you want included send them to Morgan and Rick.
- Reboot schedule posted to GAE & Training Calendar, next reboots are Prod 10/1 at 0300 and Training at 2200. WIMS reboot on 10/9 at 0030.
- **NEW GAE Welcome:** No GAE changes in the last month. Please remember to communicate GAE changes to us so we can adjust roles AND make sure the IIA Helpdesk has a current list of GAEs.

# RDA Staffing

- Vice Tonja Opperman is open (was emailed to GAEs on 9/14) it closes on Sept. 21st.
- Wes Hall will be filling the Vice Opperman as a Detailer beginning in Oct.
- Andrew Bailey will be spending more time/effort with the WFDSS Next Gen team. RDA's Ben Butler will be taking over managing and communicating the WFDSS data loads/needs. As such Ben is now the main contact for WFDSS Data issues/questions/concerns.

#### Common Issues and Resolution

- Last week (week of Sept. 7th), WFDSS twice experienced a slow down of the system of significant nature that it effectively made WFDSS a read only application. The Business and Development teams have been working with the Management and Infrastructure teams to understand why this occurred and address it, however at this time the source of the issue is still not fully understood. If this occurs again all teams are ready to quickly get involved and continue trouble shooting. Keeping WFDSS fully functional is our top priority.
- Other infrequent issues include corrupt LCPs in fire modeling, stuck fire modeling runs, and stuck shape uploads. Our development and On-Call team is working very hard to monitor for these issues and reset/correct as they occur.
- As always users can submit Feedback/call the support line to bring issues to our attention. We have been staffing our On-Call team with two people and pull in others as needed.

#### WFDSS O&M Update/Status

- Contract Transition
  - The current 5 year Operations and Maintenance contract with Criterion comes to a close Oct. 31st. Enterprise Applications Services (EAS) will be taking over the management of O&M. We are anticipating a smooth transition; out-going and incoming project

management teams have been working and communicating for months. We are very excited EAS will be providing our O&M support, this is the same entity that is working with us to build Next Gen WFDSS.

- Plans for our next release (6.4.7) have changed from what we had previously communicated.
  - 6.4.7 will now focus on mandatory changes to improve application and system vulnerabilities, and is targeted for Nov.18th. Bug fixes and adding LANDFIRE 2016 will now occur in our 6.4.8 release (likely late winter/early spring).
  - 6.4.7 will include 2 front end changes that the users will notice. We will try to provide a demonstration of these changes on our October GAE call:
    - When logging in for the first time after the release users will be forced to select a NEW security question and provide the answer. Presently users have security questions that they created themselves, the new question they will select will come from a canned list of questions. The security question/answer is used by the IIA Helpdesk during the password reset process.
    - Users that have forgotten their usernames can still use the forgot username look-up feature on the login screen, but in the future the user names will be emailed to the email in the user's profile rather than displayed on the screen as they are currently. This underscores the need for users to ensure their profiles have their current email. User's that have forgotten their password will now only need to provide their email from their profile (no longer username and phone number). Additionally, WFDSS will implement CAPTCHA technology in the password reset process. CAPTCHA (Completely Automated Public Turing test to tell Computers and Humans Apart) includes users having to for example: type the letters they see in an image on the screen, checking a box stating they are not a robot, or selecting all the images that include a sidewalk/street etc. This will only be added to the password reset process NOT part of the regular login to WFDSS.

## IRWIN Updates

- $_{\circ}$  IRWIN is beginning to nail down requirements for v7, with an expected release date in April of 2021.
- $_{\circ}$   $\,$  There should be no changes to the WFDSS user interface as a result of IRWIN v7 changes.
- Changes are primarily related to
  - Clarity in data presentation within the data exchange environment, such as removing unused data fields and domain values, updating field names to more clearly communicate the meaning of the data,
  - Supporting additional final fire reporting (INFORM) needs

- Supporting upcoming Fire Environment Mapping System needs
- Data validation

## Geospatial Data

- Alaska will be getting Terrestrial and Aquatic Retardant Avoidance data in 2021 (Chugach National Forest only).
- FMU v61 submissions have been delivered to Criterion to load into WFDSS. It should be loaded to Prod. and Training by mid-week next week (9/23)
- Layers currently in work for updates include Jurisdictional Unit, Protecting Agency, and Fire Perimeter History.
  - The Jurisdictional Unit update will include a fix for Grand Canyon Parashant National Monument to show BLM jurisdiction, as well as an interagency update for Alaska.
  - The Protecting Agency dataset will include updates for ID, AK, and CA.

## WFDSS Next Gen Update/Status

- $_{\circ}$  The Product Owners (POs) are beginning to work on the wireframes for interface for Fire Behavior Analysis.
- Work continues on the map interface and the related data layers.