WFDSS will be moving to a new login process later this Fall called FAMAuth. This will require WFDSS users to utilize eAuth or Login.gov to access WFDSS, and no longer require usernames and passwords. The exact date for the new login process is TBD. Below are FAQs relating to the new login process.

Have a question we didn't address? Reach out to the business team, we will update this periodically as more information is available and answer more questions. Morgan.pence@usda.gov and Tederell.boyer@usda.gov. Updated 9/16/23

WFDSS FamAuth Migration FAQs

Which FamAuth option do I use?

- e-Authenticate is an option for federal partners. The use of this option requires a PIV card to login. The primary email in your WFDSS account must match the email associated with your PIV card.
- Login.gov is the same system used to login to website such as USAjobs, and other FAMIM applications such as IROC and 209. If using a Login.gov account for access it must utilize the email that matches the primary email in your WFDSS accounts. If you have an existing Login.gov account but the email for that account does not match your WFDSS primary email address you will either need to create another Login.gov account that does match or change the primary email address in your WFDSS account to match your Login.gov account. **Any users (federal, state, cooperators, etc.) can use this login option.**

Both options will require either a pin or multifactor authentication (see FAQs below).

After I select e-authenticate what option do I select? (PIV card login only)
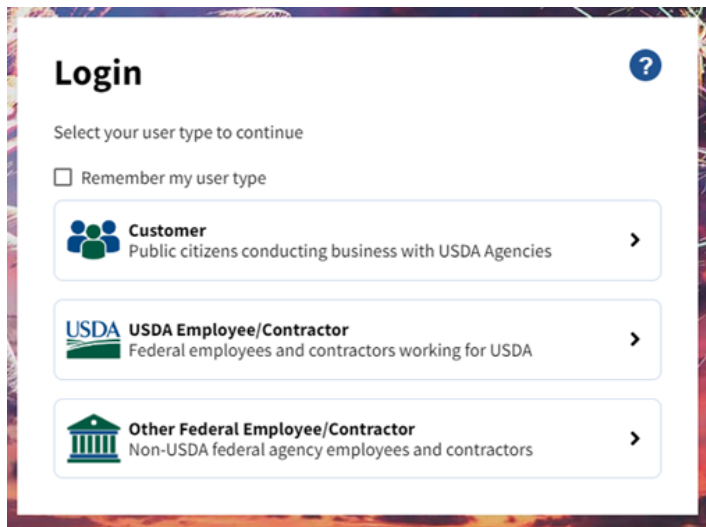
Select the appropriate agency that administers your PIV card. This example is for USDA/Forest Service employees. You select option #2 and a secondary window will pop and require the employee to input their PIV card pin.

For USDA employees a secondary window will come up to give multiple login options. Select the appropriate option for your desired login response.
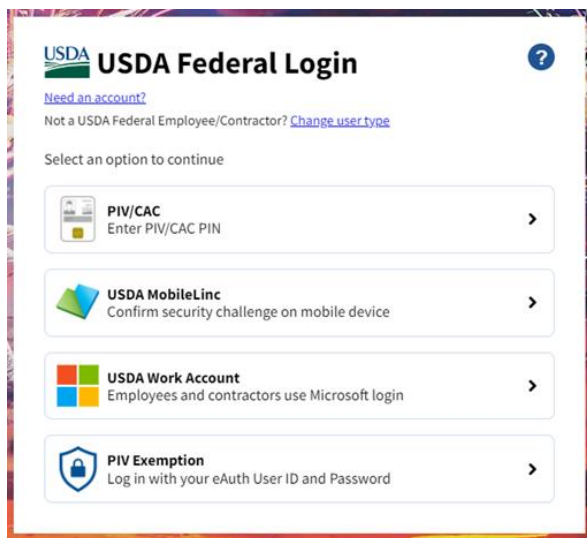
I logged in and I was redirect to the Wildland Fire Application Portal dashboard. https://iwfirp-qa.nwcg.gov/dashboard#dashboard

Your email used for the login process is not the same as the primary email in WFDSS. Ensure that the same email used for Login.gov or e-Authenticate is the same as your primary email in WFDSS.

What happens if I have not updated my Email Address in my WFDSS account profile?

To check the Email address associated with your WFDSS Account: login and proceed to the My Home Tab > Email Address. If the Email address in your WFDSS profile is different than the Email address you will use with either your PIV card or Login.gov, you will receive an error message at log in informing you that no account could be located for you once the system move to FAMAuth for access. Prior to the change over users can change their own email by editing from the My Home > Email Address screen and selecting Update Email Address.

After the FAMAuth change over if a user cannot access their account to edit their own email address to match their PIV card or their Login.gov account they will need to submit a ticket with the [Interagency Incident Application (IIA) Helpdesk](#) and request assistance updating the email in their WFDSS profile.

How will my account be impacted?

The only change will be how you log into WFDSS, all other aspects of your account (information, files, etc.) will remain unchanged.

Federal Users - What do I need to do?

For Federal users (usda.gov, blm.gov, fws.gov, nps.gov, bia.gov), visit your Profile after logging in to WFDSS and make sure your email address is current: My Home > Email Address. No further action is needed.

All Other Users - What do I need to do?

For all other users, create a Login.gov account using the same email address that is listed in your WFDSS profile. It's a good idea to visit your Profile after logging in to WFDSS and make sure your email is current: My Home > Email Address.

When do I need to update?

We are requesting that users make the change before **October 16, 2023**.

Will my account content be affected?

No. These changes only affect logging into WFDSS, all your account content will remain unchanged.

Do I have to use my government email account?

WFDSS users are not required to use their government email to access their WFDSS account, but Login.gov will be required for access if a PIV card is not associated with the primary WFDSS email address.

How will logging into WFDSS work after FAMAuth implementation?

A. Navigate to the [WFDSS Homepage](#).
B. Click "Login"
C. Select "Public Partners" or "Government." (see FAQ #1)

- Public Partners: For any account not associated with a BIA, BLM, FWS, NPS, USDA/Forest Service email. This option redirects you to Login.gov. Requires Login.gov account with email that matches primary WFDSS email.
- Government: For any account associated with a BIA, BLM, FWS, NPS, USDA/Forest Service email. This option redirects you to E-Authenticate. Requires a PIV card.
  D. Enter the appropriate credentials to login.

What if my account is in Disabled or Locked Status?

During the login process, the Email address associated with your WFDSS account will be verified for access. Users are required to access the system every 330 days to maintain an active account, after which accounts will disable. Approved Federal Users (those with email domains for BLM, NPS, BIA, FWS, and USDA) will have a self-re-enable capability while partners will continue to require GAE approval for account re-enable. The concept of a "locked" account will go away as there will no longer be passwords that will lock after too many failed attempts or after lack of access.

Will there be an Authenticator app for phones?

Yes. Login.gov allows the user to choose from a variety of Multi-Factor authentication platforms including phone calls, texts, or Authentication Apps.

I used to have an account, but WFDSS says I don't

If you have a WFDSS account that has a primary email address that is different than the one associated with your PIV card or Login.gov account you are trying to use see the FAQ on how to update the email address in an account. Elsewise, if you don't have an account users will need to create a new account with their current email.

Do I have to log in via Login.gov, or can I use eAuth instead?

Public partners who account not associated with a BIA, BLM, FWS, NPS, USDA/Forest Service email will use Login.gov

Government users who account associated with a BIA, BLM, FWS, NPS, USDA/Forest Service email cab use E-Authenticate or Login.gov.

I am DOI user and the e-authenticate option flashes three times and times out. What do I do?

Many DOI users have reported that after logging in while use the e-authenticate option, the website will try to login three times and give a timeout error message. This is usually resolved by logging in again in the same manner. If the error continues contact the IIAA helpdesk at https://iiahelpdesk.nwcg.gov/