

## GAEs-

Below is our Monthly Correspondence (sorry a little late this month)

- General Info/Reminder
  - Attached is the National Fire Decision Support Flyer- just a reminder and for new GAEs, the RDA can provide analysis support to analysts, troubleshoot, etc. and we staff our phone 7 days a week.
  - Thanks to those that have sent WFDSS Training/Refresher dates. We add those to the [GA & Training calendar](#) and have used those to communicate with units regarding unplanned issues with WFDSS
  - The Incident Timeline Generator is functional again for the season <https://gtimeline.wfmrda.com/#/> (must use Chrome). This is not specifically a WFDSS tool, but some GAEs used it last summer and thought would be good to remind about it as it displays IRWIN exchanged data of which some is WFDSS data.
  - Our next call is July 19<sup>th</sup> at 1300 Mountain
- New GAE Welcome: Brian Tonihka (BIA SW) Abie Carabajal (FS SW), Rita Chandler (FS NR), Cary Newman (FS- RM), Sarah Synowiec (FS- RM)
  - Good-bye to John Cervantes (BIA SW)
- Common Issues and resolution
  - The Export/Import Planning Process from Production to Training is broken. If units have export/import needs they should submit a Feedback clearly stating what data they want moved from which system to which system and for what geographic area, agency, and unit and the developers can move the file behind the scenes for our users until that functionality is restored.
  - The Export/Import Unit Shapes process is also broken. Units can follow the same process listed above and the developers can copy Other Unit Shapes from one environment to another.
  - LCP generation issues- Many users are receiving error messages when creating LCPs (specifically an error that says Access Denied), the LCPs do eventually create even with the error, the developers are still working on this issue.
  - Planning Area Notifications ARE WORKING in Production. They were broken (again) as of last week, but were just fixed (again) as of yesterday. We know this item is of particular interest to the GAEs so wanted to make sure you all knew it is working again.
  - A full list of bugs is available in the Known Issues document- we continue to work with Criterion to address the bugs in priority order
- RDA Staffing
  - Ian Rickert (Vice Hale) and Shaniko Cowie (Vice Rau) details end this week and next week respectively. Thank you for all the hard work and help.
  - Rick Mowery (Vice Marlina) is with us into mid-July
  - We anticipate two 9/11 detailers (Vice Pence and Vice Noonan-Wright) to start June 9th
  - The RDA's Dan Mindar is retiring at the end of June.
- WFDSS Update
  - O&M

- A new video will be added to Hot Picks on the WFDSS Homepage, WFDSS Refresher 2019. It will cover general WFDSS info and what's new in WFDSS in the last year.
- FAM IT is requiring a change as to how long an account can be active before it is disabled. Currently it takes 720 days of inactivity on an account for it to become disabled. **In our next Release (tentatively June 26th) this will change to 270 days.** GAEs will still be able to assign user roles to disabled accounts just like before, it's just the timeframe under which they become disabled that is changing. We do understand this will likely have an impact on GAEs and require more attention to infrequent users and have passed that on to FAM IT.
- **Mandatory maintenance, tentatively planned for June 22-23, will take Prod/Training WFDSS offline for the entire weekend.** We have tried to push this to happen sooner or wait until the end of fire season and are not able to adjust the timing. When this gets closer we will post broadcast messages and send reminder emails. **Stay tuned for more information on this.**
- Monthly reboots
  - We post the reboots on the [GA & Training Calendar](#). We have also been told reboots will be postponed during PL 5. June reboots for Training and Production are June 3rd, June 10th and June 11th.
- There was a WFDSS Release on May 8th that included the following
  - Residual DME items 1) adding character count downs to many of the text boxes, 2) warning drop down when character limits have been reached 3) a slightly different editor in some of the text fields.
  - Removal of links to WFDSS Lite (remember it has been decommissioned, users can use the full version of WFDSS on their devices)
  - Removal of IIA Helpdesk email address. Users can email, call, or chat the IIA Helpdesk from their website <https://iiahelpdesk.nwcg.gov/>
  - A few bug fixes (errors when uploading 2 shapes in a row, Feedback workflow bug).
- Fire Behavior Model outage May 8th-13th
  - We sent out an email on May 9th alerting to an outage of the fire behavior models on Production and Training that began on the 8th. We continue to work with the developers to get a full root cause analysis on this outage. Preliminary information points to two issues, broker configuration and hard drive space, both of which have been addressed.
  - The RDA will continue to be prepared to assist the field and incidents with the desktop models if this were to happen again.
- WFDSS Rebuild
  - Not much to report yet. Project planning and charter work to begin shortly.

- IRWIN Status
  - IRWIN V5.1 went live on April 24th.
  - WFDSS now exchanging five new data elements with IRWIN- org assessment, relative risk, strategy bar value, decision publish date, est. final fire cost. All are now visible in IRWIN Observer.
  - IRWIN v6 will go live on January 6th. Most updates will support IROC and resource ordering/experience tracking.
- Geospatial Data
  - Since April GAE call on 4/19, the following datasets have been updated:
    - GACC Boundaries
    - Alaska Fire Management Options
    - Alaska Management Requirements
    - FMU/SO Shape update v53
  - Current data layers in work:
    - Jurisdictional Unit/Agency based on PAD-US 2.0,
    - Historic Fire Perimeters through 2018
    - Aquatic and Terrestrial Retardant Avoidance.
  - Contractor has the following layers but must update a loading tool before they can be viewed in WFDSS:
    - Arkansas Building Clusters
    - Montana Building Clusters
    - Utah Building Clusters
    - New Mexico Building Clusters