

## User Group Session 2 - NextGen WFDSS Focus Group

### Response – Resolution

#### 1. Feedback on your initial impression of the My Home page?

- **Users had questions on column width of the tables on My Home.**
  - Data that exceeds the column width will wrap. For example, long incident names will wrap and end up with a deeper row than the default.
- **Users had questions about what the “My Active Incidents” table shows.**
  - The “My active Incidents” table is populated with the incidents that a user is an incident editor, approver or fire behavior analyst. The table is organized with the users most recently accessed incident on top.

#### 2. If not enough detail on the My Activity section, what additional information would be useful?

- **Users indicated a need for system notifications**
  - System Notifications are being developed and will as closely as possible replicate notifications in WFDSS Classic while updating the flexibility and technology driving notifications.
- **Users indicated a desire to have shortcuts to tasks that are related to notifications**
  - This functionality will be considered a priority in development to make a smooth user experience for AAs/LOs and the staff that support their decisions.
- **Users had questions on the “My Activity” table and it’s columns**
  - This table is a placeholder for future development and provided a place for the users to potentially add feedback on useful functionality that will enhance their experience. If this table turns out to be unnecessary or unwanted it will be removed prior to launch.

#### 3. Feedback on the My Activity section (Too much detail, needs more detail, etc.)?

- **Users had questions on how “My Activity” would work.**
  - Currently the columns and data in the “My Activity” section are placeholder as final functionality is not yet determined.
  - The tables will eventually work the same in that where possible links to those points in the application will be used.

#### 4. Feedback on “My Active Incident” Section

- **Users had questions on how the My Active Incident Section will work.**

- In order for an incident to show up in the “My active Incidents” list the user must be a collaborator (incident editor, fire behavior analyst or approver). The most recently edited or accessed incident will be on top.
- If you have other incidents you would like to keep up to date on you can click the eye icon and they will show up on the “My Incident Watchlist” list.
- The items in the table are hyperlinked to the greatest extent possible. For example clicking on the lead collaborator or incident name will take you directly to that user’s profile or the incident dashboard respectively. As development progresses the data that shows up in those different sections of the table will be linked to those portions of the incident record.
- Currently there are no plans to allow users to custom configure the tables as that would be a large level of effort for development.
- If you would like to view more information associated with an incident such as other collaborators or incident analyses a user would use the link to the incident and then navigate to that section of the incident.

## 5. Feedback on My Incident Watchlist

- **Users had questions about incident groups and how it related to the “My Incident Watchlist”**
  - The “My Incident Watchlist” is only for incidents that the user has clicked the eye icon for in incident details or the incident dashboard.
  - Incident Groups have yet to be developed but are on the list of requirements.
- **Users had questions about whether “My Incident Watchlist” would be spatial.**
  - No, “My Incident Watchlist” is a tabular product that links to the incidents.
  - If the user would like a spatial area of interest they want to keep an eye on they would use the map view options under “System Preferences” which will give users the ability to choose a GA, State, or Unit as potential options for a default map view.

## 6. Currently you can track MY ACTIVITY, MY INCIDENTS, and MY WATCHLIST on the My Home tab. What other activities would you like to track on My Home? Please list all.

- **Users want to know about custom queries if incidents.**
  - This functionality will likely appear in the reports section where users could do custom queries.
  - We will size placement of a select on or all functionality to add to “My Incident Watchlist” in reports when we get to that point in development.

## 7. If the Significant Weather and Fire Behavior Information links are not useful, why are they not useful?

- **Users had a question on whether the links will be using NFDRS v4**

- The Predictive Services Portal, WFAS, and the NWS National Fire Weather Page are external data sources and not under the purview of the WFM RD&A so we are not aware if or when those sources may be using NFDRS v4.

**8. If you would like to see addition links on the My Home page, what are those links?**

- **Users indicated they would like to see some additional links**
  - RMA - This link was added
  - EGP – This link was added
  - NICC – This link is already in the application, see “Predictive Services Portal”
  - WFAS – This link is already in the application, see “Wildland Fire Assessment System Fire Potential/Danger”
  - IFTDSS & FTEM – This link will be considered
  - FEMS – Once available this link will be considered
  - Latest IR data – This data is in the National Incident Feature Service and is in the map in the National Incident Reference group
  - Goes 17 – This data will be considered for inclusion in the map.

**9. If My Home page requires additional information, please provide input into what else is needed.**

- **Users want to know if they will have links to support for accounts and passwords on the “My Home” page.**
  - User support will be on the “Contact Us” page
  - System information and training will be on the “Resources” page

**10. Additional comments/feedback on the My Home Page?**

- **Users had questions on MOR.**
  - MOR is a placeholder for tactical planning to complement the strategic decision.