## **User Group Session 8 - NextGen WFDSS Focus Group**

## **Fire Behavior Analysis Status**

Response - Resolution

- 1. What is your first impression of creating an analysis?
  - 100% of Users had a positive impression.
- 2. Comments or suggestions for creating an analysis?
  - Users have continued frustration about the inability to access WFDSS NextGen.
    - iNAP connection to allow users is being worked on with USDA Forest Service FAM
       IM. Until connection is authorized, and complete users cannot log into the system.

       Once the iNAP is connected to the UAT (user acceptance testing) environment,
       users will be able to log in and provide feedback through feedback forms.
  - Users wanted to ensure that there was a field to enter a "note" as to the purpose of the run as the run is being created.
    - o When creating an analysis there is a field to provide a note at the bottom of the screen. The field is NOT required.
- 3. First impressions of not being able to return an analysis to assigned status.
  - 95% of users were positive or indifferent to not being able to return an analysis to assigned status.
- 4. Comments regarding not being able to return to assigned status.
  - Users felt the change made sense. They are just concerned about communicating the change to the analysts.
    - o WFDSS NextGen will have onscreen help to communicate the changes. The team will also work with NWCG training courses to communicate the change.
    - WFDSS NextGen also is planning short videos to describe and communicate changes.
- 5. First impressions of the updated analysis status options?
  - 90% of users were positive or indifferent to the updated status options.
- 6. Comments pertaining to the updated analysis status options?
  - Users were pleased with the changes, however, concerned about communicating the changes to current analysts.
    - o There will be Help content and other resources for current analysts.
    - o Analysts can also be notified with group emails.
  - Users were wondering if they will receive emails when their runs complete?
    - o If the user signed up the completion analysis notifications, they would receive an email.

- Users would like the ability to assign a run to both strategic and operational use. They wonder if they will have to copy and rerun an analysis to make it available for both.
  - o The ability to choose multiple status options is being strongly considered. It may need to be on the enhancements list.
  - o At this time, users will need to copy and rerun the analysis.

## 7. Feedback on Focus Group Session 8

- Users like how it appears to work and look.
- Users have continued frustration about the inability to access WFDSS NextGen.
  - iNAP connection to allow users is being worked on with USDA Forest Service FAM
     IM. Until connection is authorized, and complete users cannot log into the system.
     Once the iNAP is connected to the UAT (user acceptance testing) environment, users will be able to log in and provide feedback through feedback forms.